

## Right to work (2023 - 2024)

I am permitted to live & work in UK on my post-study working visa.

## Portfolio

<https://pranjal-choudhary.com/>

## Tools

### Design & Prototype



### Documentation & Management



### Testing & Analytics



## Volunteer Experience

Contributor At [RethinkingUX](#)

## Achievements

[Recognition For Engagement](#), RethinkingUX 2021

[Postgraduate Scholarship Award](#), UAL 2020

[Finalist Team](#), UMO Design X Social Awards, 2020

[Runner Up](#), Fidelity Startup AssisT-Athon, 019

[Top 4 University Listed Startups](#), UPES 2017



Pranjal Choudhary

London, UK

# Experience Designer

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Focused on applying design thinking approaches, lean start-up principles, and a hypothesis-driven approach to construct enjoyable & modular ecosystems while balancing strategy and human needs in order to execute on top-line business metrics.

## Experience (3 years)

### Product Designer

[Senseforth.ai / Fractal.ai](#)

May 2019 - July 2021 (2.3 Years)

### My role

- With lean teams, identify market gaps, research emerging behaviours, and design for everywhere commerce.
- With Agile teams, understanding client needs, defining scope, running workshops, and designing iterative features.
- Develop an omni-channel marketing strategy and design marketing materials to drive leads, sales, and adoption.
- Design products that meet users' requirements, settings, and goals by doing qualitative and quantitative research.

### Impact created

- Led and designed \$40 M worth of inhouse products ranging from SASS to embedded IoT-enabled hardwares.
- Brought 80% steep jump in bot customer satisfaction rate for largest national and international banks with critical design.
- Represented and brought recognition in several international startup innovation competitions for the organization.

## My Featured Articles

[Thinkig Design In The Age Of AI](#)

[Design Brief - A Saviour To Business Catastrophee](#)

[UX Of Embodying AI As A Social Being](#)

[Fostering Human And Non-Human Collaboration With Virtual Avatars](#)

## My Featured Talks

[Reimagining Augmented Humanity](#)

[The Secret Sauce Of Next Innovation By Design](#)

## Product Design Intern

[Senseforth.ai / Fractal.ai](#)

Dec 2018 - May 2019 (6 months)

### Impact Created

- 👉 Delivered Rango, a student engagement AI-powered bot, globally which saw an increase in the student satisfaction rate by 70% with an expected total revenue of \$2.5M in the next fiscal year.
- 👉 Improved brand perception, retained customers and increased cross-sale of other products through several POC's, POV's & MVP's which brought the business an extra revenue of \$3M.
- 👉 Promoted into a full time role for working out of comfort zone, taking charge of initiatives and contributing to revenue.

## Product Design Intern

[Senseforth.ai / Fractal.ai](#)

May 2018 - July 2018 (3 months)

### Impact Created

- 👉 Designed and managed Neon, an AI-powered smart speaker for enterprise use, first hardware product in the company with an expected total revenue of \$20M by the year 2024.
- 👉 Forged new partnerships, defined monthly milestones, delivered multiple rounds of product pitch, and built an MVP within half the deliberated budget.
- 👉 Defined new use cases, built voice bots, conducted moderated user testing & designed marketing collaterals.

## Education

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### Master in User Experience Design

[University of the Arts London, UK](#)

Oct 2021 - Dec 2022 (1.3 Years)

### Bachelor in Product Design

[University of Petroleum & Energy Studies, India](#)

May 2015 - May 2019